

**DENNIS GRZYWINSKI**

221 Wilcox Dr.  
Bartlett, IL 60103  
Phone: (630) 302-6934  
Fax: (630) 289-6930

ILLINOIS  
COMMERCE COMMISSION

2002 DEC 16 A 9:26

CHIEF CLERK'S OFFICE

December 12, 2002

Ms. Donna M. Caton, Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

02-6823

Dear Ms. Caton:

In reference to my letter of December 3, 2002 to Attorney Patricia Fennell of Nicor, Inc. (copy to yourself) and your letter of December 6, 2002 to myself, Nicor Gas is unwilling to turn on our gas in accordance with Section 280.170(e) of the Illinois Commerce Commission Procedures, and will not even return my phone calls. If your intervention is possible, it would be most appreciated.

Sincerely,

*Dennis Grzywnski*

**DENNIS GRZYWINSKI**

**221 Wilcox Dr.**

**Bartlett, IL 60103**

**Phone: (630) 302-6934**

**Fax: (630) 289-6930**

December 3, 2002

Attorney Patricia M. Fennell  
NICOR, Inc.  
1844 Ferry road, 7W  
Naperville, IL 60563-9600

Dear Attorney Fennell:

Enclosed please find copies of correspondence with the Illinois Commerce Commission, first from Mr. Dosean Harvell regarding our filing an informal complaint under Section 280.170 of the Illinois Commerce Commission Procedures, and second from Ms. Donna M. Caton relative to our request for the filing of a formal complaint.

Section 280.170 (e) states as follows:

Utility service shall not be discontinued for the reason which is the subject of the complaint during the pendency of any proceeding before the Commission pursuant to the provisions of this Section so long as the customer has complied with the provisions of Section 280.160, which we have done.

In accordance with Section 280.170 (e), I am requesting that gas service be restored to our residence at 221 Wilcox Drive, Bartlett, IL, pending resolution of the Formal Complaint before the Illinois Commerce Commission.

Sincerely,



cc: Donna M. Caton  
Dosean Harvell  
Attorney Michael Kelly

**ILLINOIS COMMERCE COMMISSION**

December 6, 2002

Dennis R. &amp; Phyllis J. Grzywinski

-vs-

Northern Illinois Gas Company  
d/b/a Nicor Gas Company

02-0823

Complaint as to 1) failure to accept either or both of us as an "applicant" and "customer" as defined in Section 280.40. 2) failure to provide service even though neither of us has a past due bill at same or another address in Bartlett, Illinois.

Dennis R. Grzywinski  
Phyllis J. Grzywinski  
221 Wilcox Dr.  
Bartlett, IL 60103

Dear Sir/Madam:

Receipt is acknowledged of the Complaint filed December 6, 2002, in the above matter.

A copy of the Complaint is being served on the Respondent.

Sincerely,

A handwritten signature in cursive script that reads "Donna M. Caton".

Donna M. Caton  
Chief Clerk

ly

cc and copy of complaint to:

Kathleen L. Halloran, Executive Vice President, Northern Illinois Gas Company  
d/b/a Nicor Gas Company, PO Box 190, Aurora, IL 60507-0190